



Country Localizations	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes
Tele service	Yes	No	No	No	No	No	No	No	No	No
Service Contracts	Yes	No	No	No	No	No	No	No	No	No
Install base	Yes	No	No	No	No	No	No	No	No	No
Inter Company	Yes	No	No	No	No	Yes	Yes	Yes	Yes	Yes
Distribution Shipping	Yes	No	No	No	No	Yes	Yes	Yes	Yes	Yes
Tools (Data Loaders)	Yes	No	No	No	No	No	Yes	Yes	Yes	Yes

## ORACLE ENTERPRISE BUSINESS IMPLEMENTATIONS

Paradigm IT - Implementation Delivered from Erie, PA

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### *Key projects:*

#### **US Power Technology Implementation**

Paradigm delivers **Oracle** implementation for a new division of a Fortune 5 company. Implementation requirements – **Oracle** EBS supply chain and manufacturing platforms (no previous environment existed – new build). Along with implementing **Oracle** modules listed below, Paradigm delivered rigorous testing(CRP, Pre-SIT, SIT, UAT and Regression) to support the business processes, user training, process education and program management services for the implementation lifecycle.

- Implemented On Time to Instance Release schedule driving requirements gathering, validations and documentation approvals by business leaders
- Documentation: AIM docs and Paradigm developed SMART BR100Templates. Paradigm standardized process documentation and remediation. Paradigm drove the business validation and approvals to design requirements through the business Tollgate process.
- Paradigm Configured all Setups for: Financials - GL, AP, AR, FA; Manufacturing – Engineering, BOM, WIP, Flow Manufacturing, MRP, ASCP, Cost Management, Distribution and Supply Chain: Inv, Purchasing, OM/Shipping, Warehouse management.
- Developed PL/SQL queries validating the quality/accuracy of configurations – 100% first time right to design documentation
- Testing performed: CRP, Pre-SIT, SIT, UAT and full Regression Stack testing with values captured documenting in HP Quality Center resolving failures with business approvals
- Training & Education: Trained users on module and processes. Educated users on Change Control process and management
- Support: Provide real-time to support users during Test events
- Post Go-Live / Production Support: Supported project teams during Go-Live with new business requirements(managed through change control)

### China, Kazakhstan and Brazil Implementations

The project requirements for this implementation was to migrate legacy systems into Oracle ERP to support global initiatives and services operations in globally. This implementation supported many requirements including local repairs. Paradigm collected business requirements from country specific locations and program leaders located globally, synthesized the information and aligned the new business parameters to the Corporate Global instance standards. Paradigm's process mapping, information validation across multiple ERP's and rigorous testing employing best practices and standardized AIM documentation supported the business's aggressive timelines:

Completed **China** implementation – 3 ½ months

Completed **Kaz** implementation – 3 months

Completed **Brazil** – 1 month

*(Paradigm continues to support these implementations as new requirements develop through Change Control processes)*

### Benefits:

- One integrated platform with standard simplified process to support business operation and enable business growth while have visibility to reporting
- Facilitate productivity and efficiency of operations while reducing paperwork and manual transactions
- Provide accurate data to the Business Operations team through examination, consolidation and analysis of business operations and transactions

### Modules implemented:

- Implemented On Time to Instance Release schedule driving requirements gathering, validations and documentation approvals by business leaders
- Documentation: AIM docs and Paradigm developed SMART BR100Templates. Paradigm standardized process documentation and remediation. Paradigm drove the business validation and approvals to design requirements through the business Tollgate process.
- Paradigm Configured all Setups for: Financials - GL, AP, AR, FA; Manufacturing – Engineering, BOM, WIP, MRP, ASCP, Cost Management, Distribution and Supply Chain: Inv, Purchasing, OM/Shipping, Warehouse management.
- Developed multiple inventory orgs for service and manufacturing locations
- Created and implemented complex Dataload requirements with high volume data transactions
- Developed PL/SQL queries validating the quality/accuracy of configurations – 100% first time right to design documentation
- Testing performed: CRP, Pre-SIT, SIT, UAT and full Regression Stack testing with values captured documenting in HP Quality Center resolving failures
- Training & Education: Trained users on module and processes. Educated users on Change Control process and management
- Support: Provide real-time to support users during Test events
- Post Go-Live / Production Support: Supported project teams during Go-Live with new business requirements(managed through change control)

### EMEA (Italy, United Kingdom, Netherlands, France)

This full scale implementation combining multiple country specific requirements simultaneously was extremely fluid and earned business awards recognition by the program leaders. Its highly successful implementation was due large in part by Paradigm's Oracle expertise, program management skills, communication and process control. The project requirements for this implementation was to migrate EMEA Oracle and JDE platforms on to 1-common core Oracle US platform. The implementation solution provides global growth, timely and accurate performance data in key business areas such as: Global Supply Chain Management, Financial Management, Order Management, and Project Accounting.

*Completed EMEA implementation – 6 months*

*(Paradigm continues to support these implementations as new requirements develop through Change Control processes)*

### Benefits:

- One integrated platform with standard simplified process to support business operation and enable business growth while have visibility to corporate reports.
- Facilitate productivity and efficiency of operations while reducing paperwork and manual transactions.
- Provide accurate data to the Business Operations team through examination, consolidation and analysis of business operations and transactions.

### Modules implemented:

- Implemented On Time to Instance Release schedule driving requirements gathering, validations and documentation approvals by business leaders
- Documentation: AIM docs and Paradigm developed SMART BR100Templates. Paradigm standardized process documentation and remediation. Paradigm drove the business validation and approvals to design requirements through the business Tollgate process.
- Paradigm Configured all Setups for: Financials - GL, AP, AR, FA, Global Accounting Engine, CE, Project Billing; Manufacturing – Engineering, BOM, WIP, Project Costing, Master Scheduling MPS, MRP, ASCP, CST, Manuf. Scheduling, PJM, ; Distribution and Supply Chain: Inv, Purchasing, OM/Shipping, Warehouse management, HRMS(Purchasing only), Quality ; CRM – Depot Repair, Tele Services, Service Contracts, Installed Base; Reporting - Oracle Discoverer
- Implemented Approval Groups, Position Hierarchies and set up approval workflows
- Provide Business Standards and Practices for Oracle Applications with respect to purchasing standards including requisition of direct and indirect materials/ Procurement documents including Standard Purchase orders and Blankets
- Created and implemented Dataload requirements
- Developed PL/SQL queries validating the quality/accuracy of configurations – 100% first time right to design documentation
- Testing performed: CRP, Pre-SIT, SIT, UAT and full Regression Stack testing with values captured documenting in HP Quality Center resolving failures
- Training & Education: Trained users on module and processes. Educated users on Change Control process and management
- Support: Provide real-time to support users during Test events

Post Go-Live / Production Support: Supported project teams during Go-Live with new business requirements(managed through change control)